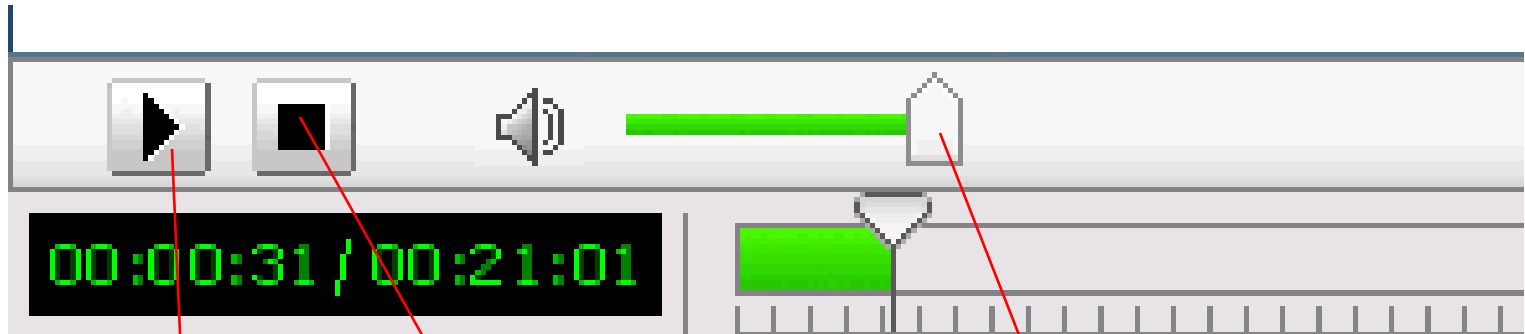


To get started, make sure your speakers are on and turned up.



Pause/Play

Stop

Volume: Hold the left  
mouse button and slide



# Civil Rights Compliance



## Child Nutrition Programs

**This institution is an equal opportunity provider**



## **Sponsors receiving USDA funds must follow civil rights regulations and policy:**

☉ Food and Nutrition Service (FNS) 113-I regulations cover these programs:

- National School Lunch, Breakfast and Special Milk Programs
  - Summer Food Program
  - Food Distribution Program
  - Child Care Food Program



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## Purpose for Civil Right Regulations

- Civil Rights Regulations direct sponsors on the proper procedures to follow so that benefits of Child Nutrition Programs are made available to all eligible persons in a non-discriminatory manner.
- All sponsors receiving Federal \$\$ must implement Civil Rights requirements to be eligible for all Child Nutrition Programs.
- Food and Nutrition Services (FNS) Instruction 113 is the federal regulation governing Civil Rights in the Child Nutrition Programs.



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## What are Civil Rights?

“The nonpolitical rights of a citizen; the rights of personal liberty guaranteed to U.S. citizens by the 13<sup>th</sup> and 14<sup>th</sup> Amendments to the U.S. Constitution and the acts of Congress.”



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## What is Discrimination?

The act of distinguishing one person or group of persons from others, either intentionally, by neglect, or by the effect of actions, or lack of actions based on their protected classes.



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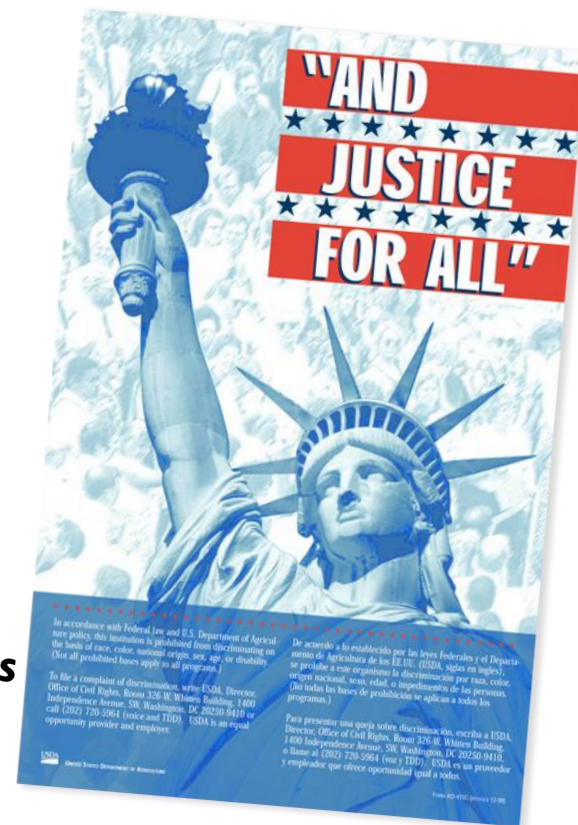
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## Public Notification

- ☉ All sponsors and their sites must display in a prominent place the “And Justice For All”, nondiscrimination poster.
- ☉ Inform parents or guardians as well as local minority and grassroots organizations about the availability of benefits and services and the requirements for eligibility and benefits.

***Examples: Free/reduce priced meal applications  
or  
Parent letter for each enrolled child***



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# Long Nondiscrimination Statement



*The U.S. Department of Agriculture prohibits discrimination against its customers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, and where applicable, political beliefs, marital status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department. (Not all prohibited bases will apply to all programs and/or employment activities.)*

*If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).*

*Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339; or (800) 845-6136 (Spanish).*

*USDA is an equal opportunity provider and employer.*

It is the policy of the Indiana Department of Education not to discriminate on the basis of race, color, religion, sex, national origin, age, or disability, in its programs, activities, or employment policies as required by the Indiana Civil Rights Law (I.C. 22-9-1), Title VI and VII (Civil Rights Act of 1964), the Equal Pay of 1973, Title IX (Educational Amendments), Section 504 (Rehabilitation Act of 1973), and the Americans with Disabilities Act (42 USCS § 12101, et seq.).

Inquiries regarding compliance by the Indiana Department of Education with Title IX and other civil rights laws may be directed to the Title IX Coordinator, Indiana Department of Education, Room 229, State House, Indianapolis, IN 46204-2798, or by telephone to (317) 232-6610 or the Director of the Office for Civil Rights, U.S. Department of Education, 111 North Canal Street, Suite 1053, Chicago, IL, 60606-7204 (312) 886-8434 – Glenda Ritz, Indiana Superintendent of Public Instruction.



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## Short Nondiscrimination Statement

**USDA is an equal opportunity provider and employer.**

- Use the short non-discrimination statement on documents mentioning USDA if the document is 1 page or less in length.
- Do not change the wording on the long or short nondiscrimination statement.



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## Non-Discrimination Statement

- ⦿ The non-discrimination statement must be included in informational materials:
  - ⦿ Enrollment forms
    - ⦿ Menus
  - ⦿ Employee handbooks
    - ⦿ Newsletters
    - ⦿ Brochures
  - ⦿ Parent handbooks
  - ⦿ Print or broadcast ads
    - ⦿ Flyers
    - ⦿ Websites
- ⦿ A nondiscrimination statement is not required to be imprinted on items such as cups, buttons, magnets, and pens that identify the program, when the size or configuration makes it impractical.



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## Racial/Ethnic Data Collection

- ⦿ Sites need to establish a system to collect racial and ethnic data.
- ⦿ Data must be collected on an annual basis.
- ⦿ This data must be kept for three years plus the current year in a secure and confidential manner.



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## Collection of Racial and Ethnic Data

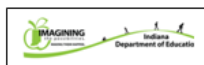


- Sponsor collects data from Free/ Reduced Priced Applications, or staff may make a visual identification of participants' category.
- For **schools**, this data is typically collected at the time of student enrollment or by other student data systems.
- Civil Right's website - <http://www.doe.in.gov/student-services/nutrition/scn-civil-rights-requirements>



# Racial Ethnic Annual Data Collection Form

CACFP Sponsors



**CIVIL RIGHTS DATA COLLECTION AND COMPARISON** *Census Data Year: \_\_\_\_\_*  
 (This form compares racial/ethnic data of participants to the racial/ethnic data of the service area.)  
**SERVICE AREA DESCRIBED BY RACIAL/ETHNIC CATEGORIES** (Census data is available at <http://www.stats.indiana.edu>)

The service area is: \_\_\_\_\_ (name of county or city)

Using the most current Census Data information document the percentage for each racial/ethnic category for the areas your organization(s) service.

Ethnicity— Hispanic or Latino	Ethnicity-- Not Hispanic Or Latino	Race- Black or African American	Race- White	Race- American Indian or Alaskan Native	Race- Asian	Race- Native Hawaiian or Other Pacific Islander	Race- Persons reporting 2 or more races
%	%	%	%	%	%	%	%

**CURRENT YEAR ENROLLMENT DESCRIBED BY RACIAL/ETHNIC CATEGORIES** (This must be recorded annually.)

Ethnic and racial classifications must be recorded separately. In the first two columns, record ethnicity (i.e. if the participants are "Hispanic or Latino" or "Not ..."). In the other columns, record the racial category of all participants. Calculate the percentage for each column by taking the total number of children in that category and dividing the number by "Total Enrollment". Note: The first two columns (ethnicity) should equal the "Total Enrollment" and the percentages should add to 100%. The remaining six columns (race) should also equal the "Total Enrollment" and the percentages should add to 100%.

Date Recorded Example: 2/20 2013	Ethnicity Hispanic or Latino	Ethnicity Not Hispanic or Latino	Race- Black or African American	Race- White	Race- American Indian or Alaskan Native	Race- Asian	Race- Native Hawaiian or Other Pacific Islander	Race- Persons reporting 2 or more races
	Number %	Number %	Number %	Number %	Number %	Number %	Number %	Number %
2013	Total Enrollment =							

## Annual Civil Rights Forms

- ▶ [Annual Racial/Ethnic Data Summary](#) -CACFP
- ▶ [Racial Data Form](#) -SFSP
- ▶ [How to Access Racial/Ethnic Data](#)



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# Racial Ethnic Annual Data Collection Form

## Civil Rights Forms

- ▶ [Training Requirements Form](#)
- ▶ [Civil Rights Compliant Form](#)
- ▶ [Civil Rights Compliant Log](#)

## Annual Civil Rights Forms

- ▶ [Annual Racial/Ethnic Data Summary](#) -CACFP
- ▶ [Racial Data Form](#) - SFSP
- ▶ [How to Access Racial/Ethnic Data](#)

SFSP Sponsors

SFSP ETHNIC AND RACIAL DATA FORM	
Sponsor: _____	
Site: _____	
Address: _____	
Site supervisor: _____	
Ethnic Categories	Number of Participating Children
Hispanic or Latino. A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. The term "Spanish origin" can be used in addition to "Hispanic or Latino."	
Non-Hispanic or Latino	
Racial Categories	
American Indian or Alaska Native. A person having origins in any of the original peoples of North and South America, (including Central America), and who maintains tribal affiliation or community recognition.	
Asian. A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including, for	



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## 2 Ethnic Categories

- **Hispanic or Latino** are persons of Cuban, Mexican, Puerto Rican, South, or Central American, or other Spanish culture, or origin regardless of race.
- **Not Hispanic or Latino**



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## 5 Racial Categories

- **Black or African American**
- **Asian**
- **American Indian & Alaska Native**
- **White**
- **Native Hawaiian or Other Pacific Islander**



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## Reasonable Accommodations

**Sponsors must make reasonable accommodations for persons with disabilities.**

All sponsors participating in Child Nutrition Programs are *required* to provide FOOD SUBSTITUTIONS or MODIFICATIONS if:

1. A physician's statement is on file that describes the participant's disability (a disability as defined in federal regulations) that prevents the participant from eating the regularly offered foods, and...
2. The physician has indicated the substitutions or modifications that the participant needs.

**The Special Diet Statement from the physician must be kept on file at the child care facility and/or school.**



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## Reasonable Accommodations cont. Limited English Proficiency (LEP)

Definition: Individuals who do not speak English as their primary language and have a limited ability to read, speak, write, or understand English.

- Upon request, make available to the public, participants, and potential participants information about program eligibility, benefits, services, and the procedures for filing a complaint, in English and/or in the appropriate translation to non-English speaking persons.
- If needed, the use of alternative means of communication (Braille, large print, audiotape, etc.) are required.
- All organizations receiving Federal financial assistance have a responsibility to take “reasonable steps” to ensure meaningful access to their programs and activities by persons with LEP.

# **Managing Civil Rights Complaints**





# Civil Rights Complaints

## Can Be Either Written or Verbal

Allege that discrimination has occurred in violation of one of the protected classes:

Race

Color

National origin

Sex

Age

Disability



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# Procedures for Filing a Civil Rights Complaint

## 1. Right To File A Complaint

Any person alleging discrimination based on any of the protected classes has a right to file a complaint within 180 days of the date of the alleged discriminatory action.

## 2. Acceptance

All civil rights complaints, written or verbal, shall be accepted and forwarded to the State Agency. It is necessary that the information provided be sufficient to determine the identity of the agency or individual towards which the complaint is directed and to indicate the possibility of a violation. Anonymous complaints should be handled as any other complaints.

## 3. Verbal Complaints

In the event a complainant makes the allegations verbally or through a telephone conversation and refuses or is not inclined to place such allegations in writing, the person to whom the allegations are made shall write up the elements of the complaint for the complainant.



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# Civil Rights Complaint Procedure



Complainants may choose to directly contact the USDA with their complaint, or they may notify the sponsor of their complaint. If a complainant returns a complaint form or provides a verbal complaint, the sponsor must forward the complaint to the State Agency.

**CR Complaint received by Sponsor  
(Verbal or Written)**



**CR Complaint documented  
in CR Complaint Log**



**Sponsor gives Complainant CR Complaint Form  
and/or Sponsor assists in completing form**



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## Components of Verbal Complaints

- Contact information for the complainant.
- **The specific location and name of the entity delivering the service or benefit.**
- The nature of the incident or action that led the complainant to feel that discrimination was a factor.
- **The basis on which the complainant feels discrimination exists within any of the protected classes.**
- The names, titles, and business addresses of persons who may have knowledge of the discriminatory action.
- **The date(s) during which the alleged discriminatory actions occurred or, if continuing, the duration of such actions.**



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# Civil Rights Training





## Civil Rights Training

All staff who work with Child Nutrition Programs must receive training on all aspects of civil rights compliance **annually**.

- Topics:
- What is Discrimination?
  - Collecting/recording racial/ethnic data
  - Where to display posters
  - What is a Civil Rights complaint
  - How to handle a Civil Rights complaint
  - Reasonable Accommodations
  - Limited English Proficiency

Retain training records of the people who received civil rights training.



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# Summary of Civil Rights Requirements







## Summary: Civil Rights “Must Do List”

- ✓ Prominently display the *And Justice for All* poster.
- ✓ Non-discrimination statement must be on all printed materials available to the public which mention USDA and/or Child Nutrition Program meals and snacks.
- ✓ Collect and maintain Racial/Ethnic Data annually.
- ✓ Make reasonable accommodations for persons with disabilities.



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## Summary: Civil Rights “Must Do List”

- ✓ Require one person to take the online Civil Rights Moodle quiz annually.
- ✓ Train staff annually on Civil Rights and document the date the staff was trained and attendees at the training.
- ✓ Develop & fully implement sponsor’s CR Complaint Procedure.
- ✓ Make available to all staff Civil Rights complaint form and Civil Rights Log.



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## Contact Information

Brittany Dale

Department of Education

School and Community Nutrition

115 West Washington Street

South Tower, Suite 600

Indianapolis, IN 46204

Phone: 317-234-2375

Toll-free phone: 1-800-537-1142 ext. 42375

Email: [bdale@doe.in.gov](mailto:bdale@doe.in.gov)

SCN website: [www.doe.in.gov/food](http://www.doe.in.gov/food)



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# THANK YOU



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